

NATIONAL CLIENT GROUP

BUILDING & CONSTRUCTION

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TOTAL QUALITY. ASSURED.

Who We Are

We believe our National Client Program is the project management, risk management and quality assurance partner you need to **ensure the reliability, safety and performance of your new developments, existing assets, and facilities.**

A nationwide network of construction and facilities experts, all dedicated to your success, is just a phone call away.

One company, one call.



Building & Construction

Professional Service Industries, Inc. (Intertek-PSI) is a nationally recognized consulting, testing and engineering firm with service offerings that span the entire project lifecycle and a wide range of project types.

Our broad service offering includes construction materials testing, geotechnical services, environmental engineering, industrial hygiene, and specialty testing.

We deliver over 30,000 projects and over 2 million individual tests per year from nearly 100 offices and on-site laboratories and the efforts of our 2,000 plus employees.

Through our staff of experienced professional engineers and certified technicians, we ensure that your projects remain on time, on budget, and meet the highest standards of quality and safety.

This unique combination of local, independent offices and the ability to mobilize resources nationwide means our project managers have the capacity and knowledge to manage your projects, and the resources to handle the most challenging and complex projects.



We believe that no other firm offers the **diversity of services, depth of resources,** and **geographic coverage** of Intertek-PSI.

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Our Services

About Intertek-PSI

Intertek-PSI is a member of Intertek's Building and Construction division, a suite of Intertek brands that are industry leaders across multiple architecture, engineering and construction disciplines, developing the most innovative product and project solutions.



Building Science Solutions

- Acoustical and Vibration Services
- Building Enclosure Commissioning
- Air, Water and Structural Field Testing
- Fire Protection and Life Safety Consulting
- Forensic Services
- Whole Building Air Barrier Testing

Intertek's Building & Construction division provides services that include:



Geotechnical Engineering

- Subsurface Exploration
- Foundation Design and Analysis
- Laboratory Testing
- Engineering Studies and Analysis



Environmental Consulting

- Environmental Due Diligence
- Environmental Site Assessments
- Natural Resource Protection
- Regulatory Compliance
- Remediation Design & Implementation
- Brownfields Redevelopment
- Industrial Hygiene



Construction Services

- Materials Testing and Inspection
- Quality Assurance/Quality Control
- Nondestructive examination (NDE)
- Laboratory Testing & Analysis
- Special Inspections

The National Client Program

As a unique value proposition, Intertek-PSI also offers our comprehensive suite of building & construction services through the National Client Program. **The National Client Program delivers project and portfolio management across the entire facility life-cycle;** developing, managing and maintaining time, budget and scheduling oversight for large-scale businesses.

The National Client Group



Account Management

The National Client Program is managed by the National Client Group (NCG), a centralized account management team dedicated to the standardization, coordination, communication, and delivery of our services to some of the world's largest companies.

Leading the NCG is a group of senior relationship managers and administrative project managers with varied technical expertise and industry insights. They are supported by additional administrative staff, assessors, and technical reviewers, all serving as advocates for your success.

We believe that our most successful client relationships are built on our commitment to:

- A clear understanding of our client's needs, business goals and project objectives
- Prompt responses and on-time delivery of services
- Consistent communication
- A commitment to identify and resolve problems quickly
- The ability to manage numerous projects in multiple locations
- The ability to accommodate different management structures

A Client Focused Approach

The National Client Group provides a defined, reliable, consistent client experience regardless of the project type, geography, complexity or service lines a client might require from project to project.

The benefits of our client-first management approach include:

- A primary point of contact and liaison between our clients and local operations
- Access to the services of our nationwide network of 100 offices and 2,000 plus employees
- Field and lab reports issued via email or dedicated client portal
- The ability to use any delivery or contracting method you choose
- A standardized proposal and quote delivery process
- Additional billing reviews before client invoicing
- A flexible accounts receivable process and follow-up steps



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