

Misrepresentation of Intertek Certified Product / Représentation erronée du produit certifié Intertek

Electrical Mattress Pad & Controller

Notification Type:	Misuse of Certification Mark / Mauvaise utilisation des marques de certification
Certification Type:	Not Intertek Certified

Notification

Intertek notifies consumers, retailers and distributors that we have been notified by the applicant that the products identified below have been misrepresented as Intertek Certified. / Intertek informe les consommateurs, les détaillants et les distributeurs que nous avons été avisés par le demandeur que les produits identifiés ci-dessous ont été mal représentés comme étant certifiés Intertek.

Company Identification

Sinoshine Technology Co., Ltd

Product Identification

Mattress Pad with model # 17223, date code of manufacturing 20180921, Sinoshine Technology Co., Ltd, and cETLus certification mark with control number 5002234. Photos are on Page 2.

Hazard Involved

The controller was modified without Intertek's knowledge, and the product is unknown if it complies with the product standards to which they are listed. Intertek received two (2) submissions of hazards. One consumer reported that their control unit on a warming mattress smelled like smoke and then was observed to be melting. A second inquiry here the consumer states that they received a shock feeling when they touch the plug.

What To Do

Use should be immediately discontinued and return to the point of purchase. Distributors and retailers should discontinue sales and return inventories to their suppliers. / L'utilisation doit être immédiatement interrompue et revenir au point d'achat. Les distributeurs et les détaillants doivent cesser les ventes et retourner les inventaires à leurs fournisseurs.



Total Quality. Assured.

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Published: July 19, 2021
Revised:

Public Notice ID: 2021-28
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Photos and Images

